WELCOME TO CU ONLINE A QUICK GUIDE FOR



CHILDREN AND PARENTS/CARERS

Before you start watch this video tour of your dashboard with your parent or carer.

Login to your own CU Online Page

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Visit www.childrensuniversity.co.uk and click on the login tab at the top right hand side of the screen and select **'login as a child'.**

You will have received your login details from your school. Keep a record here



Username:

Password :

NOW YOU ARE READY TO START!

THIS IS AN EXAMPLE OF WHAT YOU WILL SEE WHEN YOU LOGIN



You are ready to begin uploading completed activities.

Here you can add your hours, try clicking in 'add a stamp' and adding this bonus credit just for logging in for the first time and finding your way round

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What else can you see on your CU Page?

You can see how many hours you currently have, the level you have achieved and the progress you have made towards the next level. You can also see your top activities by category together with the top skills you are achieving through your participation



FREQUENTLY ASKED QUESTIONS

How do I get a stamp code?



When you complete an activity at school or outside of school you should write the activity in your passport, ask the organiser to sign or stamp the passport and give you a special code (a colour and a number eg **red**1234).

It is your responsibility to ask for the code as not everyone participating in the activity will be a member of Children's University! If you do a regular club over half term/whole term write in the hours to cover that period of time (eg Gymnastics 6 weeks at 1 hour = 6 hours) so you don't fill up the pages in your passport too fast!

I haven't got a code/lost code /What can I do, if I lose or forget to ask for my CU Code?

At school your school will have all the codes for school activities just ask them.

Outside of school, if you took part in one off out of school activity, select 'record an activity without a stamp'. Tell us as much as you can about the activity you did – Where was it? When did you do it? What did you learn? You will be given the relevant credit for that activity. Please email us with a separate request, if you couldn't get a stamp for a regular activity, such as swimming, dance, etc that you complete weekly. We will be able to email you a new stamp code.

Please remember that at large busy attractions, sometimes you might not be able to get your passport stamped. Don't worry. Keep some evidence of your visit and email the CU manager so that the learning stamps and code can be sent to you.

A club or organisation I usually earn credits with, isn't on the list anymore. What can I do?

Learning providers sometimes need to re-register if their activity had a date which has expired. They would need to complete our online form for a new activity. So, we are asking for children and parents to let us know when this has happened. Use the 'Record an Activity' button and tell us as much as you can about the activity and try to give us a contact for the organisation so we can send them a reminder. This will speed up the process and help us to get every organisation on board.

Where Can I find which activities are validated?

<u>Visit www.childrensuniversity.co.uk and click on find an activity.</u> You will have 3 ways of searching. If you choose an activity 'near me' type in the name of the town you are near, remember that you can use your Passport across the whole country, so if you are on holiday or visiting friends type in the name of the place you are staying at.

What to do if you forget your username or password?

In term time you can ask your CU School co-ordinator and they will help you. During a school holiday just email the CU Manager and we will sort it out for you!

Contact us: lstout@thehive-croydon.org